



San Pasqual Economic Development Corporation

Position Vacancy

Position Title: Drive-Thru Restaurant Team Lead at Qdoba in Valley Center	Posting Date: 8/24/2021
Position Reports to: Restaurant Manager	Employment Category: Full-Time/Part-Time
Department: Horizon Fuel Center	Internal Closing Date: Open until filled

Position Summary: The **San Pasqual Economic Development Corporation** is looking for experienced **Drive-Thru Team Leads** for multiple work shifts at the Qdoba restaurant in Valley Center. Supports the management team in all aspects of service, quality, cleanliness, production, maintenance and able to work in a fast-paced environment. Must be able to perform all duties and responsibilities of a cook, line server and cashier including interacting with guests and other team members. Oversees the preparation and creation of food, adheres to food safety standards and contributes to managing the overall physical drive-thru restaurant.

Principal Duties and Responsibilities:

- Trains, develops, coaches and evaluates employee performance; ensures systems for training employees are fully implemented and followed
- Identifies and develops internal candidates for Team Lead positions
- Treats employees with respect and dignity and regularly recognizes and rewards employees
- Manages daily activities to achieve excellence in restaurant operational performance
- Holds restaurant team accountable for consistently delivering excellent guest service and food quality in adherence with brand systems, procedures and food safety requirements to provide raveable guest experience
- Reviews practices and modifies as needed to continuously improve the guest experience
- Interacts with guests and the community; responds to guest questions, concerns and complaints in a timely and professional manner to ensure positive resolution and guest recovery
- Maintains Qdoba brand image by ensuring restaurant cleanliness, maintenance and excellent service
- Partners with the restaurant manager in using management information tools to analyze restaurant operational and financial performance
- Identifies trends and implements action plans for improvement
- Focuses efforts on developing long term sales growth initiatives designed to drive profitable sales
- Considers cost/benefit impact of financial decisions and works to protect the brand
- Monitors cost and adherence to budget and restaurant goals

Education, Experience, Qualifications and Skills:

- High school diploma or equivalent education required
- Previous drive-thru restaurant kitchen experience is required
- Must possess a Food Handler Card
- Ability to communicate in English is required; Spanish comprehension is helpful
- Fundamental reading, writing, math and computer/POS skills are required
- Must have access to adequate transportation to and from job site
- Must be available and willing to work a variety of days/times including weekends, evenings, holidays and overtime

The San Pasqual Band of Mission Indians are of the Kumeyaay people, is a community of 1,500 residents near Valley Center. Indigenous to Southern California, the Kumeyaay-Ipai Band returned to settle in what is now San Diego and Imperial counties.

The San Pasqual Economic Development Corporation (SPEDC) operates the Native Oaks Golf Club along with seeking other economic development opportunities to build sustainable self-sufficiency.

SPEDC offers a competitive benefits package.

Note: Nothing in this job description restricts management's right to assign or reassign duties and responsibilities for this position at any time. Selected candidate must pass pre-employment background investigation and drug/alcohol screen. Preference will be given to qualified Native Americans under the San Pasqual Tribal Employment Rights Office Ordinance (T.E.R.O.).

Individuals who are interested in consideration for the above position should email their resume to SPEDCCareers@sanpasqualedc.com or submit resume to PO Box 10, Valley Center, CA 92082.